

# EngageOne Converse

## Version 2.3

# Release Notes

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## Changes in this release

EngageOne Converse v2.1 contains the following enhancements and changes.

### *Web Client*

Version 4.0 of the Converse Web Client is now available.

This lets users navigate away from a webchat and come back later to continue the conversation (where up to previous 50 messages are still shown). There are changes to both the JavaScript and display options (`startPhrase` option).

We recommend that you upgrade to this version.

For details, see [Embedding the Web Client](#).

### *Security*

Converse runs on a secure connection with modern ciphers. This means that browsers that do not support TLS 1.1 or higher will not be able to use the Web Client.

For details, see the [Security White Paper](#) (PDF).

### *New Send Email action*

You can use a **Send Email** action to send users a transcript of their conversation. For details, see [Send chat history as email action](#).

## Known issues and limitations in this release

There are no known issues or limitations for this release.

## Documentation

Documentation is available from the Help menu in EngageOne Converse at <https://docs.converse.engageone.com/>

A Security Whitepaper is also available [here](#).

Additional information may be available from the [EngageOne Knowledge Community](#).

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